



S312 BR/S312 BRTW

EUR  **PA**®
SIDE SHUTTER LOCK

ARMoured DEADBOLT

1st Time in INDIA

EUR  **PA**®
Presents 

FREE **ANTI-BURGLARY INSURANCE** *Conditions apply

Worth Rs.2 Lakhs

U S E R M A N U A L

Company Profile 3

Installation Guideline & Setup 6

Precautions 8

* Tools Required

Dimple Key Lock Registration Form 9

Warranty 10

Anti-Burglary Insurance Prospectus 13

Our Mission :
'ANTI-THEFT ENGINEERING'

Our Vision :
"We shall be a Global Provider of customized anti-theft products + solutions for every house + institution, with an "Idea to Actual theft prevention" value chain, having a global mind set; being a good place to work, learn and grow; with a culture of disruptive innovation and continual Improvement."

The EUROPA journey began in the year 1984 with the Mission "ANTI-THEFT ENGINEERING". Dr. P. A. Joshi after studying in Germany (Dr.Ing: Doctorate in Mechanical Engineering & B. E. [Mechanical]), founded this Company in the cultural and industrial city of Pune. Since then, Welmade Locking Systems Private Limited has carved for itself an enviable niche in the Indian Market, Continuous growth based on innovative Product Engineering and Strategic thinking has made the Company the Brand Leader, giving the "EUROPA" brand its excellent reputation.

Backed by world-class technology and driven by a dedicated team of over 400 dynamic professionals (25% are involved in Design & Development), the company manufactures international standard products which have been appreciated in trade fairs like the "KOLN TRADE FAIR" held in Germany.

We constantly INNOVATE to design and manufacture locks with best-in-class features meeting Global function, finish, load (strength) & life (warranty) standards.

We have applied for and received a large number of Patent and Design Registration.

Dr. P. A. Joshi, founder of the company, was requested to provide services as the **International Consultant for 'Global Mapping of Lock Technology' by UNIDO** (United Nations Industrial Development Organization), Vienna, Austria in 2003. He was deputed by UNIDO to visit and study over 25 Lock Factories in Germany, Switzerland, Spain, France, UK, Italy, Hongkong, China & Taiwan.

We have a wide network of sales branches across India, manufacturing units in Bhosari & Chakan (Pune) and Head Office in Bhosari, Pune.

Europa has been awarded the "G. S. Parkhe Industrial Merit Award" in the year 1990, and the "Hari Malini Joshi Award" in the year 1995, by MCCIA, PUNE for outstanding Product Design.

In the year 2015, Dr. P. A. Joshi the chairman of the company was awarded the "**Excellence in First Generation Entrepreneurship Award**" by Entrepreneur's International Club of Pune.

EUROPA[®]

SIDE SHUTTER LOCK

ARMOURED DEADBOLT



ALSO AVAILABLE EUROPA CENTRE SHUTTER LOCKS



S310 BR/SC
S320 BR/SC



S3110 BL

EUROPA[®]
ANTI-THEFT ENGINEERING

Marketed By :

Welmade Locking Systems Private Limited

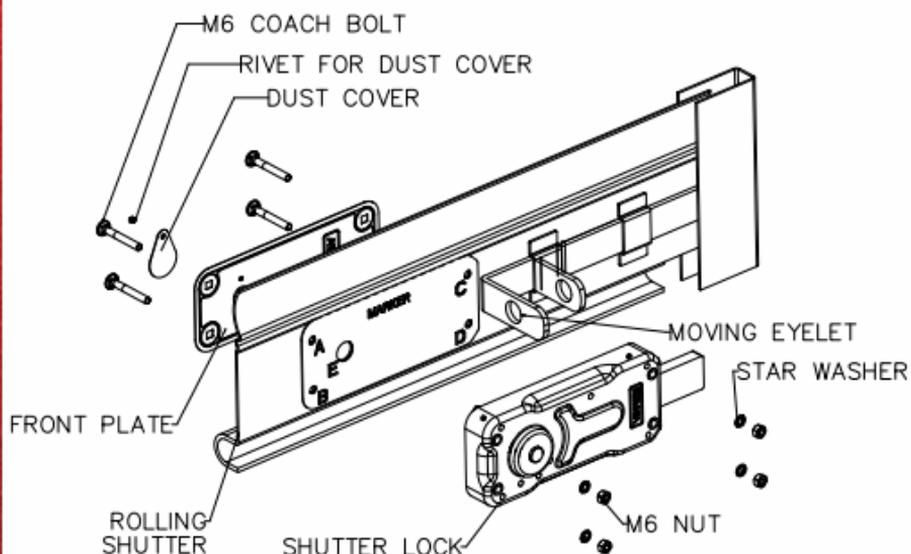
J-61, M. I. D. C. Bhosari, Pune - 411 026. Maharashtra (India)

Tel. (Office) - 020-2712 2468 / 1857 / 2546

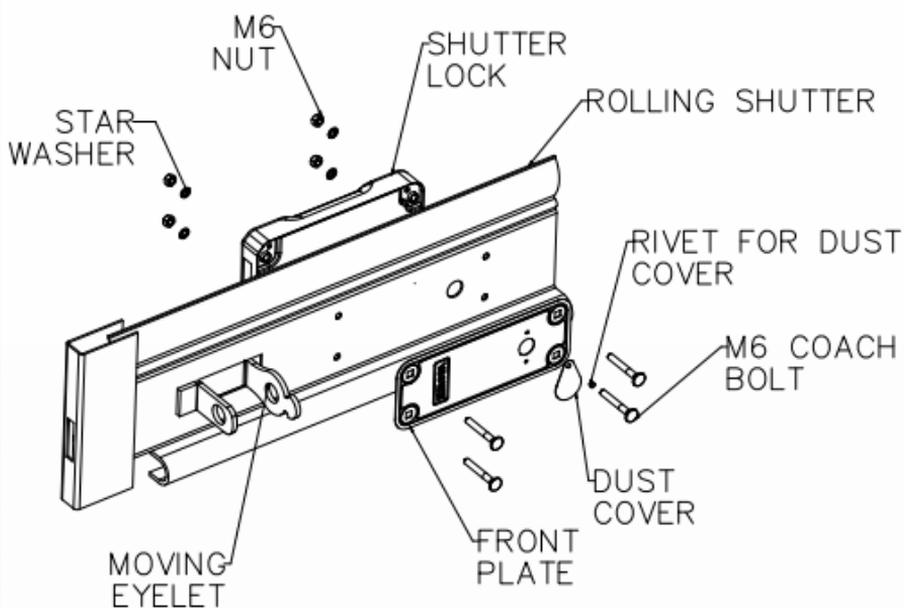
E-mail : service@europalocks.com, marketing@europalocks.com

www.europalocks.com

- Images shown are for representation purpose, actual images may vary
- Specification may change in view of continuous development
- Imitation of label graphics is a punishable offence.



INSIDE VIEW



OUTSIDE VIEW

MODEL: S312 BR/S312 BRTW

The EUROPA Side Shutter Lock is a high Security locking system and it has to be installed correctly to ensure trouble free performance. Only an experienced technician should install it, strictly following the instructions mentioned below Please contact your nearest Europa Lock dealer if you require any assistance.

1. Identify the lock position is on left or right from inside of shutter, choose MARKER according to it.
2. Adjust template position considering eyelet stroke.
3. Align the edge of marker to moving eyelet from inside of the shutter as shown in marker.
4. Mark centers 'A','B','C','D' and 'E' (as shown on the MARKER) with center Punch. During marking ensure that the marker should align to the moving eyelet.
5. Drill 7mm Dia. holes at centers 'A' 'B' 'C' and 'D' for mounting the lock.
6. Drill 18mm Dia. hole at center 'E'.
7. Remove PVC Coating of DUST COVER & front plate
8. DUST COVER on the front plate (considering lock fitment side i.e. left or right). with rivet provided in the lock set package.
9. Fix the LOCK on the SHUTTER using M6 COACH BOLTS (provided with lock set), If possible, please avoid welding.

- Follow the instructions and pictures carefully for the proper installation and smooth functioning of your lock.
- **Lock fitting should be done by an 'EUROPA' authorised carpenter/technician only**
- The company will not be responsible, if the lock is damaged due to improper installation.

1. INSTALLATION REQUIREMENTS

1.1) TOOLS REQUIRED



To obtain spare duplicate keys, kindly send following details to the company. Spare keys cannot be supplied to you without this information.

Key No. _____

(Attach both top view & side view scan copies or photocopy of key with key number clearly visible)

Customer Name : _____

The address to which keys are to be sent (attach address proof)

Quantity of spare keys required _____ Nos.,

Date : _____

Place _____ Signature _____

48 HOUR SPARE KEY SERVICE

The company will arrange to manufacture duplicate spare keys within 48 working hours from the date/time of receipt of following essentials in the factory premises by post/courier /E-mail.

● Scan copy or photocopy of top & side view of the key with key number clearly visible ● Mention name/address/Ph.No./Qty. of keys required. ● Address proof-photocopy (Electricity bill/driving license/passport/vote ID card) ● Identity proof-photocopy (pan card/ driving license/ Aadhar card/voter ID card)

(This time span of 48 hours does not include the time taken for this card to reach the company and the time taken for the key to reach the customer after keys leave the company. It excludes the weekly offs, festivals & national holidays as well as delays due to power cuts, the material/tool shortage, labor unrest, m/c break-downs, lockdowns, viral pandemic issues and other delays normally likely to be observed in factory.) The keys will sent by Courier on 'to pay' basis. After the payment of charges to company's bank account. For further details please contact **service@europalocks.com**

Conditions apply**

This product offered by **'Welmade Locking Systems Private Limited'** is warranted as per the terms and conditions mentioned below. Damage due to abuse or negligence, faulty installation/fitment is not covered in warranty. During warranty period, if product is found to be defective in workmanship or due to any material/parts to be used, product will be repaired or replaced by similar part/product at sole discretion of the company.

WARRANTY TERMS & CONDITIONS

- 1) The product offered by 'EUROPA', comes with a warranty period of 15 years from the date of purchased mentioned on the product.
- 2) If product undergoes repair or replacement, the product warranty will be effective from the submitted date with defective product in case of replacement. The warranty card with the new product should be filled with the original date of purchase. The company will own faulty parts/product. The replaced parts/product should be returned to the company.
- 3) Product damage or non-operation of the product due to sagging of the shutter i.e. hinge loosening, or due to weather effect on product or shutter or shutter frame is not covered under this warranty.
- 4) Product surface finish and shade variation is not covered under this warranty.
- 5) Any modification, tampering or amendment in the warranty card or a purchase bill/invoice will void the warranty of the product.

- 6) The product warranty will be void in following circumstances or Conditions.
 - a) Mishandling/improper installation / misuse / improper application.
 - b) Not following direction instructions of use.
 - c) Failure to install the product without using installation guide.
 - d) Modification to the product part or removal / alteration of parts and components.
 - e) Application or seepage of liquid/oil/chemical/paint into key hole or inner part of the product.
 - f) Product damage or non-functional due to improper operational environment, such as natural calamity, lightening, exposure to direct sunlight, rain, high humidity etc.
 - g) Damage due to duplicate key, not 'EUROPA' make, entry of foreign substances in the key hole, accidents /fire/robbery.
- 7) In case a product found non-operational after purchase and before installation, then same will be replaced after confirmation at the point of sale.
- 8) Products are to be installed/repared by 'EUROPA' authorized technician, if not, then a warranty claim will be void.
- 9) All incidental charges in the course of the repair / rectification shall be borne by the consumer / purchaser.
- 10) Liability of /for any consequential loss or damage is expressly excluded.
- 11) Warranty carries maximum liability limited to the cost of the product and valid only in India.
- 12) To avail this warranty, the customer should produce this warranty card, duly filled, along with original purchase bill or invoice to the nearest 'EUROPA dealer/ distributor.

- 13) Company holds right to amend the design /shape /color of the product without prior notice, in accordance with company's continuous technical improvement process.
- 14) 'Welmade Locking Systems Private Limited', will have final decision on a warranty claim and will be binding on the customer.
- 15) Matters/claim arising under this warranty will be subject to Pune jurisdiction only.
- 16) This warranty is valid in India only.
- 17) 'Welmade Locking Systems Private Limited', reserves the rights to amend the above Terms & Conditions without notice.

Your KEY No. is

Invoice No. :

Date of Purchase :

Contact NO. Of Technician :

Dear Customer,

We would like to compliment you on choosing of EUROPA and welcome you to the family of satisfied customers. With EUROPA, you get the best technology available today backed by the assurance of quality performance for years to come. You will discover the exact meaning of security the day you install EUROPA locks on your door. In keeping with our Global philosophy of total customer satisfaction, we offer you Anti Burglary Insurance risk cover (absolutely Free) from United India Insurance Company Limited, for a period of 12 months . In your interest, Please Scan QR Code tagged with KEYS and do register digitally for Anti Burglary Insurance by uploading needful details & documents through Anti-Burglary Insurance Registration Form to avail the ABI.

Get free Anti-Burglary Insurance:

DPLP370BI Worth ₹ 50,000/-, NEXEN DKL Model worth ₹ 1,00,000/, Centre Shutter Lock & Side Shutter Lock (S310 BR, S320 BR, S310 SC, S320 SC, S312 BR & S312 BRTW) worth ₹ 2,00,000/-

FILL THE "Registration Form" AS PER THE INSTRUCTIONS PROVIDED HERE AND GET 1 YEAR ANTI BURGLARY INSURANCE POLICY FROM UNITED INDIA INSURANCE COMPANY LIMITED FREE OF COST **. Registration form to be filled in ENGLISH ONLY and use of any other language will not be accepted.

In case of Burglary, kindly contact to United India Insurance Company Limited Divisional Office, Above Rajendra Honda Showroom, 2nd Floor, Near Sahyadri College, Sangamner Nashik Road, Sangamner - 422605, Contact No.- 9790702172,

Email Id- 162900@uiic.co.in & tpsawarkar@uiic.co.in

ABI Claim Intimation Form — In Case of burglary , kindly download this form available on our website in Services section under "Anti Burglary Insurance" and send to the above-mentioned insurance company along with the details as stated in Insurance prospectus.

ABI Registration Form - Scan the QR Code tagged with KEYS to fill the Form and submit online within 7 days from date of purchase of lock & in case of Flat/New House Possession (Builder Installed Lock) this limit is 30 days.

**Conditions apply as per Prospectus. Postage for claims to be borne by the customer.

SALIENT FEATURES OF THE POLICY: This is an extract of the Prospectus of the Policy. The complete Prospectus is available for Public reading at the Divisional Offices of United India Insurance Company Limited. Divisional Office, Above Rajendra Honda Showroom, 2nd Floor, Near Sahyadri College, Sangamner Nashik Road, Sangamner-422605. Applicable Insurance Company will indemnify loss for burglary due to forced breakage of insured Lock.

This coverage is applicable only for homes and residential premises. The Coverage is not applicable for Shops, Offices and Godowns. Use of Duplicate keys is not covered (This coverage is restricted to burglary in the event of the breaking of the insured locks during the policy period. Burglary by any other means will not be covered). Installation of Lock recommended to be done as per defined lock installation standards etc provided along with lock packaging/refer website as per applicability of lock to avail ABI. TAX Invoice/Possession Letter

(as applicable) is a must to register for ABI & to avail benefits of ABI.

PERIOD OF INSURANCE : 1 year from the date of purchase of Lock/ Possession date of Flat/House and subject to registration of ABI within 7 days / 30 days as per applicable.

Maximum Claim Amount: The Policy covers claim of applicable valuables up to DPLP370BI Worth ₹ 50,000/-, NEXEN DKL Model worth ₹1,00,000/-, Centre Shutter Lock & Side Shutter Lock (S310 BR, S320 BR, S310 SC, S320 SC, S312 BR & S312 BRTW) worth ₹ 2,00,000/-

Items Covered Under Europa Centre Shutter Lock & Side Shutter Lock Insurance (S310 BR, S320 BR, S310 SC, S320 SC, S312 BR & S312 BRTW): Commercial goods i.e. stock, furniture, fixtures, office automation equipment with a maximum sub-limit of ₹ 20,000/- per item up to ₹ 2,00,000/-. ****Anti-Burglary Insurance, applicable if 2 locks fitted on one shutter.**

Items Covered Under DPL P370BI Insurance: Household Goods i.e. TV, Camera, Computer, Electric & Electronic items with a maximum sub-limit of ₹ 5,000/- per item up to ₹ 50,000/-

Items covered under NEXEN DKL Lock insurance : Household goods i.e. TV, Camera, Computer, Electric & Electronic items with a maximum sub limit of ₹ 20,000/- per item up to total of maximum ₹ 1,00,000/-

Excluded Items Under DPLP370BI, Center Shutter Lock, Side Shutter Lock Insurance: Cash, valuables/Jewellery, Curious Antiques, other works of art, paintings, watches and all the items not mentioned in cover editems list.

CLAIM PROCEDURE: In case of Burglary of items covered under this insurance policy, you are advised to abide by taking following steps :

1. To lodge F.I.R. with Nearest Police Station.
2. To send F.I.R. copy along with insured broken lock, ABI Claim Intimation Form, Summary A from JMFC or final investigation report by police whichever is available first and purchase (Tax Invoice / Possession Letter) bill (by registered post) to the Divisional Office of appropriate insurance company.

PAYMENT OF CLAIM : Payment for admissible claims will be made in Indian Currency and through A/c Payee Cheque / Pay order / Demand draft after due processing and on receipt of duly signed Discharge Voucher from the Beneficiary. Such payment will be made within 15 days from the date of receiving the signed Discharge Voucher from the Beneficiary.

OTHER TERMS:

This Policy is available to Indian citizens only. Claims under this policy shall have to be taken in India. This Policy shall benefit only those who fill up the ABI Registration form & Claim Intimation Form as per the INSTRUCTIONS provided. The Applicable Insurance Company reserves the right to reject any person from being covered under this Policy without assigning any reason.

The details provided by the intended Beneficiary may be verified by The Applicable Insurance Company and failure on part of the Beneficiary to provide documents certifying the details will result in rejection of claim or cancellation of Beneficiary Certificate ab initio. Welmade Locking Systems Private Limited reserves right to withdraw the coverage without prior notice.

Subject to Pune Jurisdiction.

*Conditions apply